

Benefits of Moving to Managed Services with Mizon:

- Lower your IT costs and increase profitability
- Simplify operations - more efficient management of in-house resources and personnel
- Security - higher levels of security and reliability within the IT environment
- Align important resources with your company's core business strategies
- Improve the reliability of IT, with services a Managed Services Provider can provide on a 24/7/365 basis.

MIZON

4121 Rose Lake Dr.
Suite C Charlotte
NC 28217

Phone: (704) 449-6481
Fax: (803) 639-0032

www.Mizon.com
info@mizon.com



mizon
ALWAYS ON





Letter From the President

The most successful companies are those that know what they do best, and hire outside experts to take care of the rest. We offer our services as an outsourced solution, managing your network equipment and applications efficiently and effectively. This allows you to concentrate on core activities rather than network support, and to pay for only those network services you really need.

We also work proactively to prevent problems, not just to solve things once they go wrong. It's when you're able to conduct business without thinking of us that you know, and we know, that we've done our job right. That kind of peace of mind is precisely what Mizon is all about – the confidence of knowing that your resources are 'Always On.'

Mark Wertz | President

Managed Services

Companies of all sizes are adopting Managed Services to gain a competitive edge in a rapidly changing business environment. Using our industry-certified Managed Services professionals, Mizon provides 24/7/365 support without the costs and commitments typically associated with a full-time IT department.

We remove the burden of having to monitor and service critical components and applications. This arrangement enables your personnel and financial resources to focus on core business initiatives and pay only for those services that you really require.

Mizon can serve in either a primary or secondary (escalated) support role in which the primary role provides administrative support 24/7/365 while a secondary role provides escalated support during normal business hours.



Traditional Support vs. Managed Services

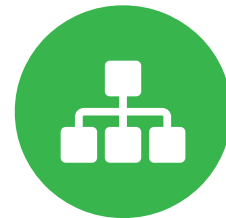
Problems with traditional support methods:

- In-house teams are costly to maintain and aren't motivated to stay on the leading-edge of technology and maintenance information.
- Traditional outside support isn't as responsive as companies typically need, and often fails to provide long-term solutions that really work company wide. The "one-size-fits-all" approach doesn't provide the cost efficiency that most small to medium size businesses seek.

Mizon's Managed Services changes all that. We deliver service and support, either remotely through our certified and experienced technicians or, when necessary, on site by a Mizon technician.

Our remote support and management approach significantly reduces our customer's IT support costs without requiring expensive on-site visits.

This allows us to provide our customers with not only the best service at the lowest possible cost, but also responsive, "always on" action that's available 24/7/365.



IT Continuity Solutions

We specialize in:

- Cloud Creation (setting up a single point of access for all relevant users of your company infrastructure - including clients and e-commerce)
- Cloud Services Recommendations (determining which “Cloud/Internet-based” services are the best ones to tie in to your business framework)
- Cloud Storage (creating secure Internet-based storage, back-up, and redundancy for all your corporate data)
- Cloud Client Configuration (setting up your desktops, laptops, and mobile devices for optimum “Cloud/Internet-based functionality)

We also offer Cloud-related consulting services on a Project Basis, for Validation of Initiatives and Software Purchases, and Business Continuity Blueprint Consultation

The Benefits of getting on the cloud:

- Access to the latest software, services, and applications - without the expenditure of custom development
 - World-wide access to network service components and cross-platform functionality
 - Up-to-the-minute, and often automatic updating of software or applications
 - Ability to choose best-in-breed solutions from the likes of Google, Microsoft, Citrix, Sun, and other major technology players - at a fraction of the traditional retail cost
 - Optimum flexibility and scalability
- and so much more

Project-Based Consultation

Like most small to medium sized businesses, you might only need access to knowledgeable, dependable professionals when you're working on a project that could benefit from extensive IT industry insight and guidance.

- Considering web-based applications to take your e-commerce operations more global?
- Looking to make your network more telecommuter friendly?
- Creating a digital library of all printed materials and need help indexing, storing, and backing-up?
- Setting up a satellite office, retail kiosk, or mobile location that needs to sync with your office operations?
- Making a company-wide switch to new hardware or a new communications system?

In many ways, the most rewarding aspect of working with Mizon is the ability to make a call and get a rock-solid answer... any time you need it... right up until the project is complete.

Validation Services

When making a technology purchase or signing an IT services agreement it can be difficult to evaluate whether or not a suggested solution will really perform to your expectations with all the considerations at play like cost, set-up time, and scalability.

- We'll give you a real-world analysis of how you might expect your software, hardware, or other technology to perform in your specific environment.
- We provide that expert-third-party peace of mind that backs up your own decision or saves you from what could be a potential disaster by pointing out inherent flaws in the system or software.
- We can also introduce some solutions you may not have considered - with the confidence of knowing that Mizon's decision-making process is led by results - not by sales figures.





Blueprint Consultation

Today, the vast majority of companies cannot tolerate more than a few hours or even minutes of downtime without serious impact to the bottom line. Companies have started creating Business Continuity Blueprints that outline all potential risks as well as suitable responses. It can be reassuring to have an expert on your side that cannot only evaluate the strength of your blueprint, but even help you test it in a safe, controlled manner.

Mizon will:

- Review and identify existing plans, and make suggestions for revision or improvement
- Back up at-risk data with sufficient redundancy
- Create and administer individual system challenges to test elements of the blueprint
- Assess challenge results and advise on next-level enhancements
- Provide technology recommendations as necessary to achieve desired results

Video Surveillance Services

Even a minor break in security can mean days of lost business or thousands of dollars in revenue. And though insurance may help offset those costs, it can take time to resolve the claim and the problem itself. With a reliable video surveillance system from Mizon, you may be able to stop problems in real-time, before they start... and perhaps even assist in negotiating a better premium with your insurer.

Mizon Digital Video Surveillance Systems Offer:

- State-of-the-art cameras with available real-time monitoring online
- Remote-control camera positioning and network administration
- Motion-detection, scheduled sweep, and multiple other configurations
- High-quality digital recording Video files for up to 16 channels/feeds, with convenient DVR accessibility
- Reliable back-up to hard-drive and/or DVD
- Sharp image quality with no deterioration over time like tapes